

Systems Management Subcommittee

Minutes of 7/13/04 Meeting

Attendees: Doug Mader, Dietra Thomas, Russell Collier, Debbie Dunn, Lee Foster, and Eric Pinckney
(Not present: Charlie Zeberlein, David Gerth and Floyd Stayner)

Meeting Scribe: Doug Mader

Minutes: Minutes from the 6/8/04 meeting were reviewed and approved.

Business:

Software Distribution - Lee presented his roadmap for this discipline stating that Novell Zenworks, Microsoft SMS and Symantec Ghost were solutions that would be in the roadmap for strategic and tactical deployment. With a few minor changes (ie, deleting the arrow on 'Update Expert' since it is in containment; adding a check mark to 'Agency'; and adding 'Market Watch' to the 'Emerging Platforms' box – his roadmap and SCEA-8 proposal was unanimously approved. Lee will present this to the AOC at the next meeting on 7/28/04.

Disaster Recovery – Dietra presented her roadmap for this discipline. With a few minor changes (ie, spelling out some acronyms, her proposal was unanimously approved. Dietra will present this to the AOC at the next meeting on 7/28/04.

Asset Management – Debbie presented her roadmap for this discipline. Committee recommended a definition of asset management to help define the scope. Recommended a number of revisions under tactical deployment and requested an update at the next subcommittee meeting in August.

Network Events Monitoring – Russell presented his roadmap for this discipline. Committee recommended a few changes and requested an update at the next subcommittee meeting in August.

End User Support - Doug presented his roadmap for End User Support Help/Service Desk tools. He recommended HEAT and Track-It as solutions for tactical deployment. Doug requested time to ensure the products recommended by the other disciplines in this domain would integrate easily before presenting this roadmap to the AOC.

Doug requested that all discipline owners complete their roadmap and SCEA-8 forms by the August meeting so they can be voted on by the AOC in August. The goal is to have all discipline owners present to the AOC in August so in the event the AOC does not approve the recommendation, the discipline owner has time to revise their roadmap for the September AOC meeting since the subcommittee's 1 year term is up in October.

Next Meeting: Tuesday, August 10, 2004, 2pm – Dept of Revenue.